

Payment Policies for Healthcare Services
Provided to Injured Workers and Crime Victims

Chapter 17: Modifications: Home, Job, and Vehicle

Effective July 1, 2012



Link: Look for possible **updates and corrections** to these payment policies at
www.Lni.wa.gov/ClaimsIns/Providers/Billing/FeeSched/2012/default.asp#3



Table of contents

Page

Definitions.....	17-2
Payment policies:	
Home modifications	17-3
Job modifications and pre-job accommodations	17-6
Vehicle modifications.....	17-12
More info:	
Related topics.....	17-15



Definitions

- ▶ **By report (BR):** A code listed in the fee schedule as “BR” doesn’t have an established fee because the service is too unusual, variable, or new. When billing for the code, the provider must provide a report that defines or describes the services or procedures. The insurer will determine an appropriate fee based on the report.



Link: For more information, see [WAC 296-20-01002](#).

- ▶ **Job modifications:** Job modifications are adjustments or alterations made to the way a job is performed to accommodate the restrictions imposed by an industrial injury or occupational disease. The purpose of job modification benefits is to encourage employers to modify jobs to retain or hire injured workers. Job modifications are used when an employer/employee relationship exists, and they may include worksite adjustment; job restructuring; and/or tools, equipment or appliances.



Link: For more information, see [WAC 296-19A-010\(9\)](#).

- ▶ **Pre-job accommodations:** Pre-job are adjustments or alterations made to the way a job is performed to accommodate the restrictions imposed by an industrial injury or occupational disease. The purpose of pre-job accommodation benefits is to make it possible for the worker to perform the essential functions of a job. Accommodations are used when an industrially injured or ill worker is engaged in a vocational rehabilitation plan or in a job search, and they may include tools, equipment or appliances.



Link: For more information, see [WAC 296-19A-010\(10\)](#).

- ▶ **Residence (home) modification:** A residence or home modification is a permanent change to an existing residence or a repair of a modification previously approved and paid for by the department or self-insured employer, or a modification made when constructing a new residence.



Link: For more information, see [WAC 296-14-6200](#).



Payment policy: Home modifications

(See definition of **home modification** in “Definitions” at the beginning of this chapter.)

► Prior authorization

A **consultation** for a:

- State Fund claimant must be preauthorized by claim manager,
- Crime Victims claimant must be preauthorized by claim manager, *and*
- Self-insured employer claimant, you must contact the employer or their claim management representative for preauthorization.

Construction and design work done for a:

- State Fund claimant must be preauthorized by the Assistant Director for the Insurance Services Program (AD),
- Crime Victims claimant must be preauthorized by the Program Manager for the Crime Victims Compensation Program, *and*
- Self-insured employer claimant can't deny without L&I's AD's approval.

► Who must perform these services to qualify for payment

The home modification consultant must:

- Be a licensed nurse, occupational therapist, or physical therapist, *and*
- Have training or experience in both rehabilitation of catastrophic injuries and modifying homes.



Note: See more information about who can bill for specific services in the “Home modifications fee schedule” below.

► Services that can be billed

Home modifications fee schedule, effective July 1, 2011:

For this HCPCS or local billing code...	The provider that can bill is a:	And the insurer pays for:	With a maximum fee of:
8914H Home modification construction and design .	<ul style="list-style-type: none"> Contractor, Architect, Construction material supplier, <i>and</i> Worker. 	<ul style="list-style-type: none"> Construction materials, Labor & tax, Permits and inspections, <i>and</i> Architect plans. <p>If the worker pays for inspections, predesign, or planning services, the worker may be reimbursed if the modification request is approved.</p>	Each bill pays by report (as billed) up to the maximum amount authorized for the home modification.
8916H Home modification evaluation and consultation .	Home modification consultant.	Time spent doing: <ul style="list-style-type: none"> Onsite home evaluation, Consultation, <i>or</i> Required reports. 	By report.
8917H Home modification mileage, lodging, bridge and ferry tolls, airfare, and car rental .	Home modification consultant.	Mileage for travel beyond 10 miles. Lodging for 1 person when the onsite visit requires: <ul style="list-style-type: none"> Two or more consecutive days, <i>and</i> Is greater than 125 miles one way. Airfare (economy) for 1 person when travel is greater than 180 miles one way. Car rental (economy) when air travel is involved.	State rates.
0391R Travel.	Home modification consultant.	Travel time or wait time	\$4.83 per unit (1 unit = 6 minutes)



Note: See definition of **by report** in “Definitions” at the beginning of this chapter.

► Requirements for billing

To get reimbursed, you must submit a copy of receipts for:

- Materials,
- Lodging,
- Airfare, *and*
- Car rental.

► Payment limits

The maximum payable for all work is the current Washington State average annual wage.



Note: For additional information about home modifications, see links in “Related Topics” at the end of this chapter.



Payment policy: Job modifications and pre-job accommodations

(See definition of **job modification** and **pre-job accommodation** in “Definitions” at the beginning of this chapter.)



Link: More information about job modifications is available online at www.Lni.wa.gov/ClaimsIns/Providers/Vocational/Tools/PreJob/default.asp.

► Prior authorization

The need for a job modification or pre-job accommodation must be identified and documented by L&I, the attending health care provider, treating occupational or physical therapist, employer, worker, or vocational rehabilitation counselor.

Job modifications

Prior authorization is required for all job modification services.

Pre-job accommodations

Prior authorization is required for all pre-job accommodations. Consultations pertaining to a specific job modification or pre-job accommodation must be preauthorized after the need has been identified. Also:

- Pre-job accommodation benefits are only available for State Fund claims, *however*
- Self-insured employers may cover these costs for self-insured claims.

► Who must perform these services to qualify for payment

Consultations

The provider of a job modification or pre-job accommodation consultation must be a:

- Licensed occupational therapist or physical therapist, *or*
- Vocational rehabilitation provider, *or*
- Ergonomic specialist.

Pre-job accommodations

The provider of a pre-job accommodation must be a:

- Occupational therapist, *or*
- Physical therapist, *or*
- Vocational rehabilitation counselors not associated with the group assigned to the vocational referral, *or*
- Ergonomic specialist.

► Services that can be billed

Consultation services

In some cases, the department may reimburse for consultation services.

Consultations: Counselors with group assigned to referral

Vocational rehabilitation counselors and interns in the group assigned to the vocational referral must bill using procedure codes **0823V** or **0824V**.



Link: For more information, see the payment policy for “Vocational evaluation” in the “Additional requirements for all vocational services providers” section of Chapter 30: [Vocational Services](#).

Consultations: Counselors that aren't with group assigned to referral

The following codes require prior authorization and can be billed by vocational rehabilitation counselors that aren't associated with the group assigned to the vocational referral:

Billing code	Description	Activities	Maximum fee
0389R	Pre-job or job modification consultation, analysis of physical demands (non-VRC), per 6 minutes.	Consultation time with worker, Composing the report, Communication, Instruction in work practices, When indicated: <ul style="list-style-type: none"> Obtaining bids, Completing and submitting assistance application packet, Analyzing job physical demands to assist a VRC in completing a job analysis (qualified PT or OT only).	\$10.66
0391R	Travel/wait time (non-VRC), per 6 minutes.	Traveling to work/training site as part of direct consultation services.	\$4.83
0392R	Mileage (non-VRC), per mile.	Mileage to work/training site as part of direct consultation services.	State rate
0393R	Ferry charges (non-VRC).	Ferry travel if required to travel to work/training site as part of direct consultation services.	State rate



Note: If services are provided to a worker with an open vocational referral, see “Vocational evaluation and related codes for nonvocational providers” in Chapter 30: [Vocational Services](#) (under the “Billing by referral type” payment policy section) for additional information for nonvocational providers.

Authorized equipment vendors

The following codes require prior authorization and can be billed by authorized equipment vendors:

Billing code	Description	Activities	Maximum fee
0380R	Job modification	Equipment/ tools: <ul style="list-style-type: none"> • Installation, • Set up, • Basic training in use, • Delivery (includes mileage), • Tax, • Custom modification/ fabrication. Work area modification or reconfiguration.	Maximum allowable for 0380R is \$5,000.00 per job or job site.
0385R	Pre-job accommodation	Equipment/ tools: <ul style="list-style-type: none"> • Installation, • Set up, • Basic training in use, • Delivery (includes mileage), • Tax, • Custom modification/ fabrication. Work/ training area modification or reconfiguration.	Maximum allowable for 0385R is \$5,000.00 per claim. Combined costs of 0380R and 0385R for the same return to work goal can't exceed \$5,000.00 .



Note: Consultants may supply the equipment/tools only if:

- Custom design and fabrication of unique equipment or tool modification is required, *and*
- Prior authorization is obtained, *and*
- Proper justification and cost estimates are provided.



Link: Additional information is available at

www.Lni.wa.gov/ClaimsIns/Providers/Vocational/Tools/PreJob/default.asp.

► Services that aren't covered

These services aren't covered:

- Performing vocational rehabilitation services as described in [WAC 296-19A](#) on claims with open vocational referrals, *and*



Link: Additional information is available in [WAC 296-19A](#).

- Activities associated with reports other than composing or dictating complete draft of the report, including:
 - Editing, revising, or typing,
 - Filing, *or*
 - Distributing or mailing, *and*
- Time spent on any administrative and clerical activity, including:
 - Typing,
 - Copying,
 - Faxing, mailing, or distributing,
 - Filing,
 - Payroll,
 - Recordkeeping, *or*
 - Delivering or picking up mail.

► Requirements for billing

PTs, OTs, or ergonomist specialists

For claims **without** an open vocational referral, use the **Statement for Retraining and Job Modification Services** ([F245-030-000](#)) form.

For claims **with** an open vocational referral, use the **Statement for Miscellaneous Services** ([F245-072-000](#)) form.

Vocational rehabilitation providers

For claims **without** an open vocational referral, use the **Statement for Retraining and Job Modification Services** ([F245-030-000](#)) form.

For claims **with** an open vocational referral, use the **Statement for Miscellaneous Services** ([F245-072-000](#)) form.

Vendors

You can only bill one code: either **0380R** or **0385R**.

If billing for the **Statement for Retraining Job Modification Services** ([F245-030-000](#)) form:

- Use billing code **0380R**, *and*
- Attach a copy of the **Job Modification Assistance Application** form signed by the claim manager or therapist consultant, *or*

If billing for the **Statement for Miscellaneous Services** ([F245-072-000](#)) form:

- Use billing code **0385R**, *and*
- Attach a copy of the **Pre-job Accommodation Assistance Application** form, signed by the claim manager.



Note: These forms are supplied to you by the employer, therapist, or vocational counselor, etc.

► Payment limits

The combined costs of both codes **0380R** and **0385R** for same return to work goal can't exceed **\$5,000.00**.

For self-insured claims, pre-job accommodations can't be approved.



Note: Self-insured employers may pay any pre-job accommodation expenses for injured workers who no longer work for them.



Payment policy: Vehicle modifications



Link: More information about vehicle modifications is available in [RCW 51.36.020\(7\)](#) (see “Modification to residences or motor vehicles”).

► Prior authorization

Vehicle modifications require prior authorization based on approval by the Assistant Director of L&I’s Insurance Services Program.

► Who must perform these services to qualify for payment

Consultations

The vehicle modification consultant must:

- Be a licensed occupational or physical therapist, or licensed medical professional, *and*
- Have training or experience in both rehabilitation and vehicle modification.

► Services that can be billed

If the HCPCS and local billing code is...	Then the provider who can bill is:	And L&I pays for:	And the maximum fee is:
8915H: Vehicle modification	Contractor	Vehicle modification	Maximum payable for all work is ½ the current Washington State average wage . The amount paid may be increased by no more than \$4,000.00 by written order of the Supervisor of Industrial Insurance (see “Link” below table).

If the HPCS and local billing code is...	Then the provider who can bill is:	And L&I pays for :	And the maximum fee is:
8917H: Vehicle modification mileage, lodging, bridge and ferry tolls, airfare, and car rental	Vehicle modification consultants	Mileage for travel beyond 10 miles. Lodging for 1 person when the onsite visit requires: <ul style="list-style-type: none"> Two or more consecutive days, <i>and</i> Is greater than 125 miles one way. Airfare (economy) for 1 person when travel is greater than 180 miles one way. Car rental (economy) when air travel is involved.	State rates
0391R: Travel	Vehicle modification consultants	Travel time or wait time	\$4.83 per unit (1 unit = 6 minutes)



Link: For more information about vehicle modification payment increases, see [RCW 51.36.020\(8\)\(b\)](#).

► Requirements for billing

To get reimbursed, you must submit copies of receipts for:

- Lodging,
- Airfare, *and*
- Car rental.

► Payment limits

For local billing code **8915H**, the maximum payable for all work is 50% of the current Washington State average wage. The amount paid may be increased by no more than **\$4,000.00** by written order of the Supervisor of Industrial Insurance.



Link: For more information about vehicle modification payment increases, see [RCW 51.36.020\(8\)\(b\)](#).



Links: Related topics

If you're looking for more information about...	Then go here:
Administrative rules for home modifications	Washington Administrative Code (WAC) 296-14-6200: http://apps.leg.wa.gov/WAC/default.aspx?cite=296-14-6200 WAC 296-14-6238: http://apps.leg.wa.gov/WAC/default.aspx?cite=296-14-6238
Administrative rules for vocational rehabilitation	Washington Administrative Code (WAC) 296-19A: http://apps.leg.wa.gov/WAC/default.aspx?cite=296-19A
Becoming an L&I provider	L&I's website: www.Lni.wa.gov/ClaimsIns/Providers/Becoming/default.asp
Billing instructions and forms	Chapter 2: Information for All Providers
Contractors' questions and answers about home modifications for workers with catastrophic injuries	L&I's website (form F252-061-000): www.Lni.wa.gov/IPUB/252-061-000.pdf
Fact sheet on home modifications for workers with catastrophic injuries	L&I's website (form F252-060-000): www.Lni.wa.gov/IPUB/252-060-000.pdf
Fee schedules for all healthcare and vocational services	L&I's website: www.Lni.wa.gov/ClaimsIns/Files/ProviderPay/FeeSchedules/2012FS/fsAll.xls
Home Modification Acknowledgement of Responsibilities form	L&I's website (form F247-003-000): www.Lni.wa.gov/forms/wordforms/247003a0.doc
Home modifications policies	L&I's website: www.Lni.wa.gov/ClaimsIns/Providers/TreatingPatients/ByCondition/HomeModification.asp
Job modifications and pre-job accommodations policies	L&I's website: www.Lni.wa.gov/ClaimsIns/Providers/VocationalTools/PreJob/default.asp

If you're looking for more information about...	Then go here:
Laws for definitions	Revised Code of Washington (RCW) 50.04.355: http://apps.leg.wa.gov/rcw/default.aspx?cite=50.04.355
Laws for modification to residences or motor vehicles	RCW 51.36.020(7): http://apps.leg.wa.gov/rcw/default.aspx?cite=51.36.020
Laws for residence modification services	RCW 51.36.022: http://apps.leg.wa.gov/rcw/default.aspx?cite=51.36.022
Laws for "right to" and amount	RCW 51.32.095(4): http://apps.leg.wa.gov/rcw/default.aspx?cite=51.32.095 RCW 51.32.250: http://apps.leg.wa.gov/rcw/default.aspx?cite=51.32.250
Miscellaneous Services Billing Instructions	L&I's website: www.lni.wa.gov/forms/pdf/F248-095-000.pdf
Statement for Miscellaneous Services billing form	L&I's website: www.lni.wa.gov/FormPub/Detail.asp?DocID=1627
Statement for Retraining and Job Modification Services form	L&I's website: www.lni.wa.gov/Forms/pdf/F245-030-000.pdf

► Need more help? Call L&I's Provider Hotline at 1-800-848-0811.